

How do I add a database to the Database Card data Scanner?

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Simply login to the portal at portal.foregenix.com and navigate to Advanced Settings under Management.

In the database card data scanning module, enter the information for your database into the appropriate fields, then click the connection test link. If there is an error with the connection test, an error message will appear towards the bottom of the page.

You may need to refer to a third party such as your website developers or your website hosts who may be hosting your database for the database details.

The error most likely produced when you test the connection, may be:

Retrieving Database List Failed

The most likely reasons why this occurs will be the secure seal has not validated successfully. This means our servers cannot communicate with your website so we are not able to view the database.

If connection is successful a popup message will appear.

Send us a quick email at support@foregenix.com if you require further clarification on this.

Tags
add
database