

Knowledgebase > FGX Web > When do I need to Contact Foregenix?

## When do I need to Contact Foregenix?

rdavis@foregenix.com - 2020-04-23 - Comments (0) - FGX Web

Foregenix handles all client communication via our ticket system. When you have questions or need help, that's the place to go. Feel free to use the ticketing system in any of these conditions:

- You know you are infected
- You think you are infected
- People are complaining of suspicious activity
- You are suffering a reinfection
- You need help setting up FGX-Web

Simply contact us via <a href="mailto:support@foregenix.com">support@foregenix.com</a>